



**ZeSW TEAM EMBARKS ON CHANGE MANAGEMENT JOURNEY.**



**MR B.D Chadzingwa Commissioner Customs and Excise, project owner of Zimbabwe Electronic Single Window project.**

A change management workshop was held with Port Health on 16 March 2023 at Cresta Oasis Hotel in Harare. Mr Adrian P. Swarres welcomed the guests to the meeting while the Director ICT Mr Shami Moyo graced the occasion with opening remarks in which he highlighted the need to manage change in order to successfully implement the Zimbabwe Electronic Single Window Project. *“The only constant in life is CHANGE”* the Director emphasised and highlighted that those who do not embrace change would be left behind.

The Zimbabwe Electronic single window team shared a presentation on change management where emphasis was put on the need for buy in at senior management level in order for the change process to be effective. The Single Window project dovetails into the ease of doing business mantra adopted by Government as well as the National Development Strategy 1, which has been adopted to steer the Country towards a middle income economy status by 2030.

At the end of the presentation Port Health gave a commitment to set up change structures in their organisation as well as providing personnel dedicated to the project implementation team for purposes of finalising processes on the platform.

Port Health which follows under Ministry of Health and Child Care will be the first stakeholder to be taken aboard on the Zimbabwe National Single Window (ZESW) platform in Zimbabwe.